

2017 Year End Review



Our year in numbers



Leuchie House
North Berwick
East Lothian
EH39 5NT

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Scottish Charity No: SC042249
Company No: SC392721



Message from the Chairman, Sir David Tweedie

In 2017 we were delighted to be able to give carers, families and people with long term conditions more breaks than ever before. Giving guests and carers the breaks they need to remain supported and continue in their caring roles remains our primary objective.

We work hard to make sure everybody has not only a break, but enjoys the quality experience we all would want for our loved ones, and the

confidence that their needs are being met. People need our support more than ever, and demand for our services is growing so we're proud to be having an impact on hundreds of lives each year.

We were disappointed with the results of our 2017 Care Inspection Report, but have been working hard to address the issues raised and have already seen an improvement in scores on re-inspection.

Of course we could not do any of our vital work without our staff, volunteers, donors, partners and supporters. My thanks to all of you for your help this year, past, present and future.

"Had a fabulous time thereA welcome respite break for me and a wee break from the usual routine of looking after me for my husband."
- Barbara,
Leuchie guest
2017

Fundraising

We enjoyed a major uplift in fundraising income in 2017 thanks to the Marvellous Midsummer Ball which took place in June and raised more than £160,000. Organised by the Caledonian Committee of fundraising ladies, all monies raised allowed us to purchase a brand new, purpose built minibus to enable us to take guests on outings in real style.

Other income streams also performed well, including income from other events, trusts and foundations, resulting in the highest income from fundraising ever since becoming independent.

Our guests

In 2017, Leuchie provided more than 6,300 respite days across the short break and day respite services. This meant that for every guest we looked after, their carer also benefitted from a break too, doubling our impact.

Our guests came from 26 of the 32 Scottish local authority areas, and the unique Leuchie experience continues to attract people from outside of Scotland too as a number also travelled from other parts of the UK.

First time guests to Leuchie also increased to its highest number ever. Although new guests add demand to the operation, our aim is always to endure that all new guests have the right kind of experience that will convert them into returning guests of the future.

Our service

Person centred care remains at the heart of all we do. We want everyone to benefit from a respite break at Leuchie with the end goal being that guests and those who care for them feel rested and refreshed.

Our specialist nursing and care team worked tirelessly in 2017 to deliver more than 62,000 hours of care to people with 35 different long term neurological conditions. Some conditions come with a range of accompanying co-morbidity issues which results in very complex care needs.

Our complimentary physio service, provides additional support to our care team. The 821 assessments and early interventions undertaken in 2017 contributed greatly towards preventing potential health issues from becoming more serious. Our referrals back to wheelchair services, GPs and other health professionals help our guests to keep well and save valuable money in the prevention and deterioration in people's conditions, saving the NHS money in the long run.

Enjoying trips out and taking part in social activities remain high on each guest's wish list.

Socialising, making friends and having fun all contribute to the wellbeing effect enjoyed by Leuchie guests, and our Guest Engagement team provide a full and exciting programme.

Catering for all manner of dietary requirements and producing a varied and nutritious menu using locally sourced, seasonal ingredients continues, much to the delight of our guests and carers.



Our finances

Financial statement (year ending 31 December 2017)

Income	£
Short break care fees	£1,015,871
Other charitable/trading activities	£244,773
Other income	£17,582
Investment income	£13
Income from fundraising, donations & legacies	£429,239
Total	£1,707,478
Expenditure	
Costs of raising funds	£142,259
Charitable activities	£1,885,589
Total	£2,027,848
Deficit before Scottish Government funding	-£320,370
Scottish Government Funding	£300,000
Net result for year	-£20,370



We are grateful to the Scottish Government for the continued transitional support provided through one grant in 2017. This supports Leuchie in its long-term aim to achieve financial self sustainability.

Leuchie House is a not for profit organisation, unlike many other care environments. We pride ourselves that 93% of our expenditure is service related.

Full audited Annual Accounts are available on the website www.leuchiehouse.org.uk

Our thanks

Thank you to all those who supported Leuchie House. We received so many generous donations throughout 2017 that it is impossible to thank everyone individually. The Trustees, staff and guests would also like to say thank you to the Hamilton-Dalrymple family for their ongoing support.

*"I love everything about Leuchie - the food, the company, the entertainment and the staff"
- Marion, Leuchie guest 2017*

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